

QUALITY POLICY

Prepared by:	RSGI Nicolò Ceccherini	Unle Cacherini
Verified by:	CEO Gianluca Cagiano	Gerline Cogg-
Approved by:	CEO Gianluca Cagiano	Gerline Cog-

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Integrated Management System

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QUALITY POLICY

Apparound's certification mission and scope are the provision of consultancy, design, development, and maintenance services in the Information and Communication Technology industry with SaaS solutions.

Within the provision of these services, the Management has defined the Quality policy lines, consistent with the strategic objectives, aimed at achieving quality goals, as follows.

The entire organization must participate and focus its activities to ensure that the works meet all explicit and implicit needs of the Client system, with an approach oriented more towards prevention than correction of problems, and with a perspective of continuous innovation and improvement.

With a view to improvement and continuous evolution, Apparound has implemented and maintains a Quality Management System compliant with the UNI EN ISO 9001:2015 standard.

Using this management tool, taking into account the analysis of the context and the evaluation of risks and opportunities, Management has defined the general objectives it intends to pursue, in particular:

- implement and maintain over time a Quality Management System in accordance with the ISO 9001:2015 standard;
- satisfy customer needs and expectations at all times;
- meet the needs of personnel in terms of continuous and effective training;
- maintain and develop its position in the market;
- improve the efficiency and effectiveness of business processes;
- exercise increasingly effective control over production processes;
- plan, implement, and verify the specific improvement objectives of the Quality Management System periodically defined by Management through the Review of the Management System.



Management commits personally, in collaboration with the Responsible of the Management System to:

- support and implement this Policy;
- take all necessary actions to promote, understand, and implement this Quality Policy;
- promote and support training and development actions for personnel according to the competency management system;
- ensure the availability of resources necessary for the implementation and maintenance of the Quality Management System;
- review the consistency of this Policy with the company's mission on at least an annual basis.

Management relies on the utmost commitment of all staff in pursuing organization objectives and applying what is prescribed in the Management System documents.

Pisa, 13/06/2022

The Management

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APPAROUND	integrated Management System	Rev.	00	
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1 Revisions

Rev.	Date	Prepared by	Verified by	Approved by	Reason for revision
00	30/05/2023	RSGI Nicolò Ceccherini	CEO Gianluca Cagiano	CEO Gianluca Cagiano	First official version